

SmartKitchen Waste Scale, check every six months

We recommend that the following checks and cleanings are performed on the Waste Scale at least every 6 months:

1. Visually inspect the device:

- Are there flattenings, scratches, etc. visible defects in the cables or power sources.
- Does the scale's LED light come on when the power cord is connected.
- Check that the screws and feet of the scale are not loose.

2. Clean the scale and tablet holder.

- Clean the scale and tablet holder with a damp cleaning cloth moistened with water and a suitable detergent.

3. Check if you are using the latest version of the application:

WasteScale or PlateWaste, depending on which one you use.

- Check the version date in the settings of the WasteScale or PlateWaste application.
- The tablet's home page has a link to the application update pages, check there what is the date of the latest version.
- If you are not using the latest version, please update the app.

4. Test your scale with known weight

- Place an object whose exact weight you know on the scale. The weight should be at least 10% of the maximum weight of the scale. The weight used on a 35 kg scale must be at least 3.5 kg and on a 150 kg scale at least 15 kg.
- See if the scale shows the correct weight accurately enough.
- If there is a slight difference (hundreds of grams), perform the calibration according to WasteScale user manual.
- If the difference is significant (several kilograms), the scale is obviously faulty. Contact the equipment supplier and ask for additional instructions.

Possible detected faults

If you notice a technical fault in the scale or it works incorrectly, contact the equipment supplier directly. More detailed instructions can be found in "Technical problem situations" manual.

All guides and instructions can be found: <https://smartkitchen.solutions/support/>