

## Instructions

If you suspect that the device has a technical fault or is not functioning properly, contact the service. Make a maintenance request directly to the seller or to the service designated by the seller. The service will advise how the matter will be repaired and how any repair costs will be covered. The maintenance and compensation obligation of the equipment is determined in accordance with the warranty conditions.

### Ordering maintenance

Briefly describe the problem in the maintenance request. Also tell us the serial number of the device, which can be found on the label on the bottom of the device.

**Contact the seller from whom you purchased the devices.**

**Metos Oy, Finland:**

The maintenance request is made via the form on the metos.fi website or by calling tel. +358 (0)20 300 300.

**Metos AB, Sweden:**

The maintenance request is made via the form on the metos.se website or by contacting Richard Hunter, +46 (0) 730 78 76 57, richard.hunter@metos.se

**Metos AB, Norway:**

The maintenance request is made via the form on the metos.no website or by contacting Steffen Arnold, +47 472 86 961, steffen.arnold@metos.no

**Metos, other countries:**

For further instructions, see metos.com or contact your Metos contact person directly.

**SmartKitchen**

The maintenance request is made by e-mail to the address helpdesk@smartkitchen.solutions.